

## CURRICULUM VITAE



### PERSONAL DATA

Name Tamas Almasi  
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E-Mail [tamas.almasi1@gmail.com](mailto:tamas.almasi1@gmail.com)  
Date / Place of Birth 16.08.1971, Budapest, Hungary  
Nationality German, Hungarian  
Marital Status: Married, two children (9 and 24 years)

### EDUCATION

09/2001 – 08/2004 Open University, London  
Completed alongside professional employment Degree: Diploma in Management

09/1991 – 07/1994 SZAMALK, Budapest  
Degree: Diploma in Computer Science and Information Systems

### PROFESSIONAL EXPERIENCE

**11/1999 - 12/2025** **Vodafone Group** (93,000 employees, EUR 48 billion revenue, 400 million customers, the second largest globally operating mobile telecommunications company in the world)

**04/2020 - 12/2025** **Head of Automation, Vodafone Group, Düsseldorf**

#### Responsibilities:

- Establishment and development of an international software and automation organization and an International Competence Center, focusing on business-related, scalable application solutions for operational and customer-facing processes
- Overall responsibility for a group-wide enterprise automation and application platform (SaaS/PaaS), including target architecture, platform strategy, and the integration of AI and ML functionalities, as well as their sustainable adoption in the markets

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- Definition and further development of an automation product roadmap, prioritized according to business impact and cost-saving potential, with a focus on rapid adoption and measurable impact in 10 European markets

#### Results & Business Impact

- Establishment of an agile, international competence center in Europe and Egypt with approximately 40 employees to scale up internal development capabilities. Reduction of development costs by approximately EUR 3 million per year through insourcing and efficiency improvements
- Realization of a cumulative business value of approximately EUR 30 million within three years through the development, rollout, and consistent adoption of an internally developed automation product for cost optimization in capacity management, process optimization, and improvement of time-to-market in 10 European countries

**04/2014 – 04/2020**

#### ***Head of Transport and Transmission Engineering and Delivery Germany, Vodafone GmbH, Düsseldorf***

#### Responsibilities:

- Leadership and operational management of the German transport and transmission engineering organization (TTN) with approximately 30 engineering employees and budget responsibility of EUR 47 million
- Definition and enforcement of TTN architecture and capacity and architecture strategy, including convergence of mobile, cable, and fixed networks

#### Results & Business Impact

- Established the architectural foundation for top and co-top rankings of the Vodafone mobile network in public benchmark tests (CONNECT, CHIP / P3) since 2015
- Introduction of a converged transport architecture through the integration of Vodafone, Kabel Deutschland, and Unitymedia networks, resulting in annual cost savings of more than EUR 10 million
- Ensured a consistent customer experience across mobile, fixed, and cable networks and successfully integrated the German TTN units into the Group Network Organization

**02/2009 – 03/2014**     **Chief Network Officer (CNO) and Head of IT Operations, Vodafone Hungary AG, Budapest**

Responsibilities

- Overall responsibility for all IT, network, and application systems including development, operations, service assurance, and quality assurance, as well as leadership of an integrated IT and network organization with up to 110 employees
- Alignment of IT and network performance with financial and commercial business objectives, including customer experience, and strategic development of network architecture and capacity in line with clear business priorities
- Leadership of major technology and organizational transformation programs (including private cloud migration and DevOps introduction) and establishment of a Technology Enterprise Team for large enterprise customers

Results & Business Impact

- Ensured a highly available and stable IT and network operating environment to support technological development and financial business objectives, contributing significantly to achieving the number 2 market position in the Hungarian telecommunications market in 2014 (ahead of Telenor)
- Sustainable improvement of Net Promoter Score (NPS) and continuous recognition with the best customer service award through the establishment and operation of a professional service assurance function for enterprise and private customers

**09/2008 – 02/2009**     **Subject Matter Expert in the Vodafone Turkey Application Development and Management (ADM) Readiness Program, Vodafone Turkey AG, Istanbul**

Responsibilities and Results & Impact:

- Leadership of all IT development activities during the feasibility and assessment phase
- On-site support of IT and application development at Vodafone Turkey as part of a multi-year program (Vodafone Turkey ADM Readiness Program) with a total budget of EUR 500 million

**03/2006 – 02/2009**     **Head of IT Operations, Vodafone Hungary AG, Budapest**

Responsibilities

- Leadership of IT back-office and infrastructure operations with a budget of approximately EUR 10 million
- Responsibility for the stable operation of business-critical IT systems including billing systems (Amdocs Mobile 5.5)

- Management of the operational workstream of an ADM outsourcing program, including transition of 2nd-level support to an external service provider (EDS)

#### Results & Business Impact

- Reduction of the billing cycle from 30 days to 12 hours, significant improvement in billing accuracy, and drastic reduction of customer complaints, including sustainable elimination of churn-relevant billing issues
- Reduction of IT resource costs by approximately 20% per year through the successful introduction and operational management of an ADM outsourcing model

**11/1999 – 02/2006**

#### ***Various IT Management Positions, Vodafone Hungary AG, Budapest***

- Leadership of the organization operating more than 130 business-critical internal and external Vodafone Hungary services, such as billing, provisioning, mediation, ERP, mailing, ATM top-up platform, and sales support systems

#### LANGUAGES

German	Advanced
English	Fluent
Hungarian	Native

#### HOBBIES

Playing piano  
 Playing football  
 Member of Mensa International (<https://www.mensa.org>)  
 Cloud and AI development (<https://almasi.world>)

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